Hospitalist quicker response time for examining patient 1

Decision to admit

Contacting a person to get bed placement 3

Hospital ED

comes to ED

High Acuity of patient on unit 8

High Census 7

Bed Readiness 11

Bed Request

- Hospitalist comes to ED to assess patient + write admit orders.
- once orders are in, ED nurse releases patient status order to in-patient or observation + enters bed request.
- call unit for bed assignment

Timeliness of order entry by Hospitalist 2

Unit receives request

- Receiving unit gets alert from pager
- ED nurse calls receiving unit to notify
- Assess if all labs have been completed like sepsis core measure requirements

pager is not carried by a person to be notified - sitting by computer 4

Timeliness of callbacks by units 5

Unit notifies of Bed assignment

- Team Lead assesses for Bed Placement
- isolation or not
- which RN is taking over care for patient
- assess fall risk, mental status, wandering
- ICU assigns own Beds
- receiving unit calls ED with bed assignment or ED calls unit

Patient may not have workup complete in ED 6

Pediatric Patients - Cribs are kept in garage so they are cold.. need wait time to warm up before transfer 9

placement of patients needing special requests 12

if staff is on call and have to be called in 10

Report given to receiving unit

- sometimes report is given at same time of bed placement
- Either ED calls unit or Unit receiving calls ED nurse to receive report
- in ICU both RN's receive report from ED nurse

Having to move patients to accomodate any special request patients 14

Staffing levels 15

Shift change 13

pt transferred to bed

- either CNA or RN in ED gathers patient belongings and transport patient to unit -or-
- Receiving unit staff member arrives in ED to transport patient

H 8 minutes
L 3 minutes

H 32 minutes
L 5 minutes

H 33 minutes

H 5 minutes
L 3 minutes

H 7 minutes
L 2 minutes

H 3 minutes
L 2 minutes