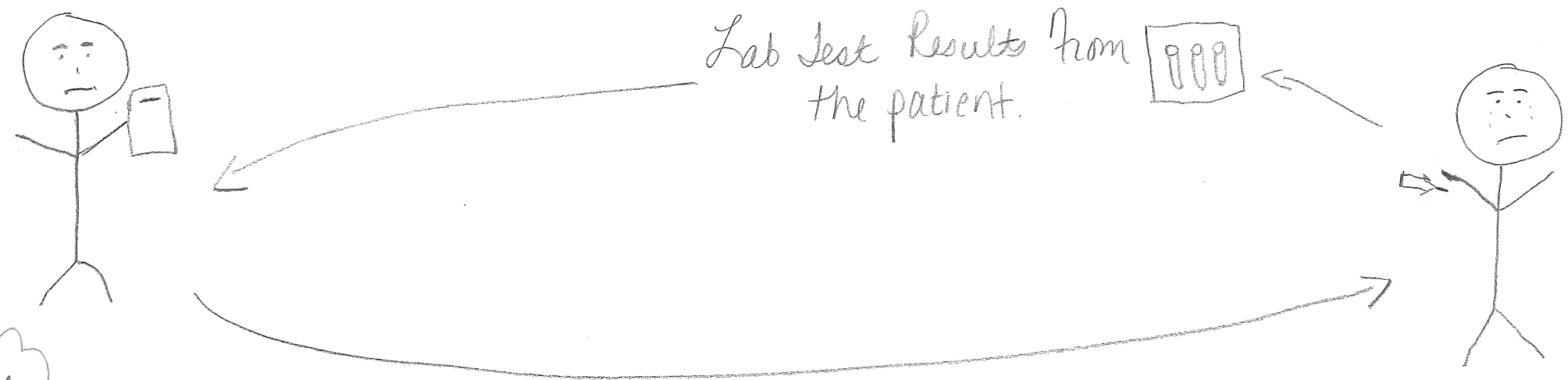


Ruby Valley Hospital
 March 30, 2017
 Current State Value Map
 Lab Results to Next Treatment Dec



Provider has results - ER nurse unaware
 ED Nurse does not know results available

Provider unaware of results
 ED Nurse has results but can't get results to MD

Delivery
 Lab gives to provider

Provider & pt.

Lab to Clinic RN
 Clinic RN to Provider

Clinic Nurse Busy

Lab to ED Nurse
 ED Nurse to Provider

Lab to ED Nurse
 ED Nurse to Clinic RN
 Clinic RN to provider

Review
 Provider reviews labs & formulates next step

Provider busy & not pt

unable to find nurse to give order

Next Treatment
 Provider gives orders to ED
 Provider comes & sees pt.

19min
 hi: 45min
 Lo: 1min
 Ave: 19min

3min
 Hi: 15min
 Lo: 0
 Av: 3min

18min
 hi: 55
 Lo: 2
 Ave: 18min

5min
 Hi: 15
 Lo: 0
 Ave: 5min

2min
 hi: 5min
 Lo: 0
 Ave: 2min