

# DESIGN CRITERIA CANVAS



MUST  Must-haves and non-negotiables	Support for interpretation of quality measures	Develop statewide quality measures	Survey Prep	How Flex is marketed - easy to understand for senior leadership	Participant support for conferences (small facilities)	Billing & Coding Webinars	Safety
	Peer to peer benchmarking	Supply timelines & handbooks (measures)	Regulatory interpretation and application	Certifications/ Continuing Education - QI Collaborative	CPHQ Certificate	Lean program	Keep QI & DON at MHA Summit
	PIN Benchmarking program	Deadline reminders	Conditions of Participation Education	Promoting PIN website - forms, templates, policies	Rev cycle & RHC workshops	Helping close the gap	Advocate for CAHs for survey, legal issues, regulation
SHOULD  Should-haves and important features	Peer to Peer Mock Survey	Peer to peer mentorship program	Prioritization for lower peer groups		Other certification prep course offerings		
	Mock Surveys	Leadership training on how quality ties to revenue	CAH participation - make it more of a requirement tied to funding, awards, etc.		CHNA		
	Prioritizing matrix for quality measures	Leadership training	Quality & Finance Improvement Projects		Expand "PIN Award" project topics		
	Monitor the changing CoPs	Network/DON Cohort	CPHQ Certification/ Training		Clarify Expectations		
COULD  Could-haves and optional features		Create list of what data must be submitted and what is helpful and where to submit	Meetings with the same CAH Peer Group	Wage (staff) transparency - to align CAH wages			
		Be clearinghouse for national benchmarks	Education on QA for all staff	MHMSA Collaborative			
		Expanded role specific round table	Expand timeline for QI cohorts to be able to collect useful data	Mental Health Employee Wellness			
WON'T  Won't haves - things that are definitely not on the table. Also non-negotiables.		ATLS Provider Training & CLC Program	Participant support for higher peer groups				
		Employee physical wellness programs	Stratis PowerPoint reading sessions				
		Lean Internship*					
		Data reporting to multiple places for same things					



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The MoSCoW prioritization method was originally developed by Dai Clegg