

Quality Improvement Learning Collaborative Cohort Kick-off Call November 20, 2024

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Quality Improvement Learning Collaborative

The Quality Improvement Learning Collaborative is an opportunity funded by MT Flex and facilitated by Stratis Health.

There is a wide spectrum of healthcare quality expertise and with this opportunity we hope to provide an opportunity for CAH staff to incorporate quality improvement concepts into organizational practice. This opportunity includes quality improvement education and connection and engagement with other hospitals in Montana.

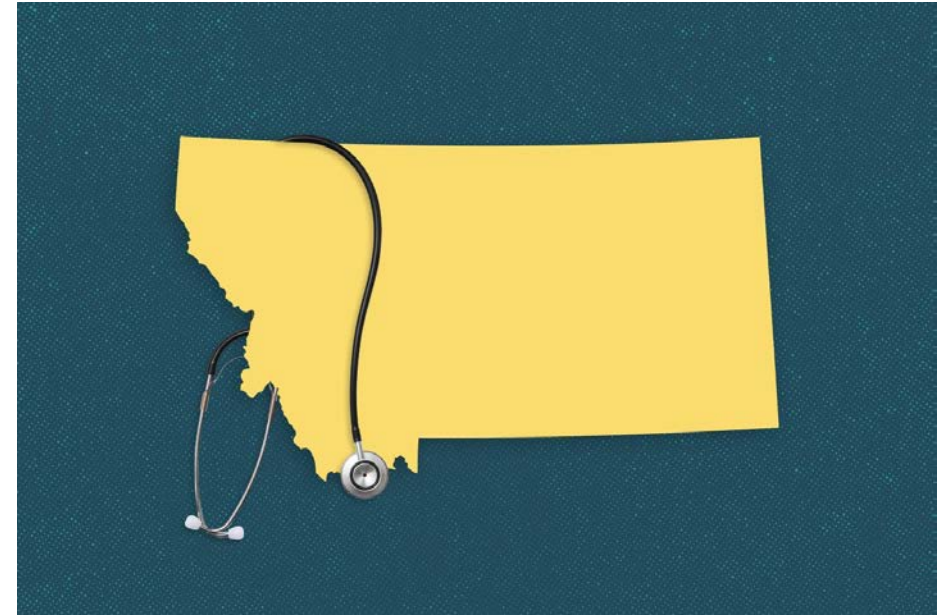


Image Source: <https://khn.org/news/article/montana-hospital-pricing-public-employees/>

Participants

Instructors & Coaches: Janelle Shearer & Nicole Gackstetter

Facilitators: Casey Driscoll & Lindsay Konen

Cohort Participants:

- Benefis Missouri River Medical Center
- Central Montana Medical Center
- Clark Fork Valley Hospital & Family Medicine Network
- Community Hospital of Anaconda
- Madison Valley Medical Center
- McCone County Health Center
- Phillips County Hospital
- Sheridan Memorial Hospital Association
- Sidney Health Center
- St. Luke Community Healthcare

Learning Collaborative Objectives

- Apply systems thinking and support quality improvement through organizational culture.
- Plan and manage quality improvement projects.
- Select and practice quality improvement methods and tools.
- Collect, analyze, and illustrate data for quality improvement.

Quality Improvement (QI) Basics Course

- Series of 25 recorded modules – 15 minutes or less
- Slides, transcripts, and editable tools
- Topics include:
 - Introduction to QI
 - Team Concepts & Communication
 - Organizational Culture & Change Management
 - QI Processes
 - Data to Support QI

<https://stratishealth.org/toolkit/quality-improvement-basics>



Program Expectations: Participants

- Attend, engage, and participate in virtual meetings - Please turn cameras on if able
- Participate in a QI project scoping call with Stratis Health facilitators to identify and define your project
- Review videos and resources shared prior to the meetings and be prepared to share and learn from your peers
- Participate in a virtual office hours session to discuss your project and/or sign-up for an optional 1:1 coaching session
- Develop a poster to share your project with your peers at the MHA Health Summit
- Complete individual pre- and post-assessments and evaluations of each virtual learning session

Program Expectations: MHREF Quality Programs

- Plan and execute the QI Collaborative Convening at MHA Health Summit (Participation Support of Conference Registration + lodging provided)
- Host and facilitate virtual group sessions
- Communicate upcoming deadlines and events
- Assist with communication to coaches as needed
- Provide opportunities to share
- Encourage and support!

Schedule

Date	Activity
November 20	Cohort Kick-off Call
December 2024	QI Project scoping calls and Janelle and Nicole
January 8	Session 1: Introduction to Quality Improvement, Processes & Systems, Prioritization
January 22	Session 2: Model for Improvement, Process Improvement Methods, Tools, and Measurement
February 5	Session 3: Teams and Communication
February 19	Session 4: Organizational Culture and Change Management
March 5	QI Cohort Office Hours
April 2 -4	Face to Face: QI Cohort Convening at MHA Health Summit

Scoping Calls (1:1 calls)

- Get to know you a bit before the collaborative sessions start
 - Team members, roles, QI experience
- Current or recent QI initiatives at your facility
 - What went well/challenges & barriers
- Discuss potential QI project to work on during this collaborative
 - Will give ideas if needed
- Discuss collaborative next steps
 - Pre-assessment

Complete 1:1 call scheduling [survey](#) by **November 27**.

Pre-assessment

- Purpose: to learn of the group's QI experience/needs
- Timeline: Dec 2 - 20
- Amount of time to complete: 5 minutes
- Will be sent via email with a link to the survey tool.

- A post-assessment will be conducted at the end of the learning collaborative for comparison.

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