**Root Cause Analysis**

Should not be 5 different reasons:

**Digging into 1 reason through multiple why’s**

**5 Whys Worksheet**

Caution:

* If your last answer is something you can’t control, go back up to the previous answer
* Last why should not be a person

Define the Problem:

Why is it happening?

Why is that happening?

Why is that happening?

Why is that happening?

Why is that happening?

**Action:**

5.