

Cross Cutting Opioid Management Best Practices						
Measure	Stage 0 (0 pt.) <i>Getting started</i>	Stage 1 (1 pt.) <i>Basic management</i>	Stage 2 (2 pts.) <i>Hospital wide standards</i>	Stage 3 (3 pts.) <i>Integration & innovation</i>	Stage 4 (4 pts.) <i>Practice Improvement</i>	Stage 5 (5 pts.) <i>Sustainability</i>
<p>Address stigma with physicians and staff</p> <p>Hospital culture is welcoming and does not stigmatize substance misuse. Hospital actively addresses stigma, including but not limited to, through the education and promotion of the medical model of addiction, trauma informed care, motivational interviewing, and by offering harm reduction services across all departments to facilitate disease recognition, greater access to patient partnerships, and the use of non-stigmatizing language/behaviors (e.g., words matter).</p>	<p>Hospital does not address stigma with physicians and staff</p>	<p>Provides passive, general education on hospital opioid prescribing guidelines in at least 2 service lines, identification, and treatment, and overdose prevention to appropriate providers and staff (e.g., M&M, lunch and learns, flyers/brochures, CME requirements, RN annual competencies, etc.)</p>	<p>Provides point of care decision making support (e.g., MME flag for providers, automatic pharmacy review for long-term opioid prescription, auto prescribe naloxone with any opioid prescription, reminder to check CURES, flag concurrent opioid and benzo prescribing, etc.)</p>	<p>Trains appropriate providers and staff on, some combination of, the medical model of addiction, harm reduction principles, motivational interviewing and trauma informed care to normalize OUD and treatment (e.g., stigma reduction training, M&M, lunch and learns, CME requirements, RN annual competencies, etc.)</p> <p>Regularly assesses stigma among providers and staff (e.g., audit of existing materials for stigmatizing language including medical records and patient forms, annual survey, focus groups, focused leader rounding, etc.)</p>	<p>Your hospital is actively measuring and developing strategies to addresses physician and staff stigma towards OUD patients</p>	<p>Hospital has achieved its performance target on related key performance indicators, with sustained performance over a 12-month period</p> <p>Hospital continues to monitor performance but addressing stigma is no longer an active QI initiative</p> <p>Great job!</p>