

Hospital Quality Improvement Collaboration (HQIC)

CAH QIC/DON REGIONAL MEETINGS
OCTOBER 2022

What is the HQIC?

The Hospital Quality Improvement Collaborative (HQIC) is a four-year CMS-funded contract focused on Quality Improvement and Patient Safety.

41 CAHs and 4 PPS Hospitals are members of the MT HQIC.

The data collected in this project will be used to measure impact on **three CMS goals**:

- Improve behavioral health outcomes, with a focus on decreased opioid misuse.
- Increase patient safety, with a focus on reduction of harm
- Increase the quality of care transitions, with a focus on high utilizers in an effort to improve overall utilization

Who is part of the MT HQIC?

- | | | |
|------------------------------------|----------------------------------|--------------------------------------|
| Barrett Hospital & HealthCare | Glendive Medical Center | Pioneer Medical Center |
| Beartooth Billings Clinic | Granite County Hospital District | Prairie Community Hospital District |
| Benefit Teton Medical Center | Holy Rosary Healthcare | Providence St. Joseph Medical Center |
| Big Horn Hospital | Livingston Healthcare | Rosebud Health Care Center |
| Big Sandy Medical Center | Logan Health - Chester | Roundup Memorial Healthcare |
| Billings Clinic Broadwater | Logan Health - Conrad | Ruby Valley Medical Center |
| Bitterroot Health - Daly Hospital | Logan Health - Cut Bank | Sheridan Memorial Hospital |
| Bozeman Health Deaconess Hospital | Logan Health - Shelby | Sidney Health Center |
| Cabinet Peaks Medical Center | Logan Health - Whitefish | St. James Healthcare |
| Central Montana Medical Center | Logan Health Medical Center | St. Luke Community Healthcare |
| Clark Fork Valley Hospital | Madison Valley Medical Center | St. Peters Health |
| Community Hospital of Anaconda | McCone County Health Center | Stillwater Billings Clinic |
| Daniels Memorial Healthcare Center | Mineral Community Hospital | Wheatland Memorial Healthcare |
| Fallon Medical Complex | Missouri River Medical Center | |
| Frances Mahon Deaconess Hospital | Mountainview Medical Center | |
| Garfield County Health Center | Phillips County Hospital | |

Convergence HQIC Participating States



Convergence Health Consulting is one of nine organizations awarded an HQIC Contract from CMS.

Convergence HQIC includes over 300 hospitals from 11 states across the country, offering a unique opportunity to leverage peer-to-peer learning, subject matter expertise, and collaborative learning.

Leaders from state and regional hospital associations are co-designers of this HQIC, and work together with our subject matter experts to support hospital improvement.

Convergence/Cynosure Health HQIC

Being part of the HQIC network, hospitals and organizations have access to:

- Cynosure Learning & Improvement Connection (CLIC) Virtual Learning Platform
- Cynosure QI Connection List Serve
- Tools & Resources for quality and safety improvement
- Curated webinars dedicated to improvement within HQIC topic areas
- 1:1 coaching from Cynosure Subject Matter Experts
- Communities for peer learning
- Patient Family Partner Hub



HQIC Data

Data Metrics

- 30-day All-Cause Readmission Rate
- Sepsis Mortality Rate
- Hypoglycemia
- Post-Op Sepsis & Sepsis Shock
- Pressure Ulcer Rate, Stage 3+
- Anticoagulation Harm
- Hospital Onset C.diff
- MRSA
- CAUTI
- CLABSI
- Naloxone Administration
- Opioid Poisoning
- Opioid Deaths
- Opioid Rx <90 MME per day
- Surgical Discharges with 12 or Fewer Opioid Pills

Measure Specifications: <https://mipin.org/resource/hqic-encyclopedia-of-measures/>

How is this data reported?

Administrative Claims (Medicare FFS)	NHSN (Hospital-Wide)	QHI (batting clean up)
<ul style="list-style-type: none">• Readmissions• Sepsis Mortality• Post Op Sepsis & Sepsis Shock• Hypoglycemia• Pressure Ulcers• Anticoagulation Harm• Opioid Poisoning• Opioid Deaths• Opioid Rx <90 MME per day• Surgical Discharges with 12 or Fewer Opioid Pills	<ul style="list-style-type: none">• CAUTI• CLABSI• C.Diff• MRSA	<ul style="list-style-type: none">• Hospital wide data for Administrative Claims metrics (optional)• HAIs if not using NHSN



Year 3 Plan

October 2022 – September 2023

MT HQIC



- Partnership with Flex Program Activities
 - QJ Roots
 - QJ Champions
- CLIC Extensive subscription
- Improvement Cohorts
- NHSN Training
- NHSN Data Validation
- MT Health Summit (Infection Prevention)
- MT Healthcare Conference (Quality)

Patient & Family Partnerships

People using their lived experience to influence healthcare.

Patient Family Engagement is an active strategy for hospital improvement

Patients and families can (and should) be engaged in a variety of activities from bedside to hospital operations in the boardroom

Start small and build your hospital's engagement strategies over time

Engaging in Quality Improvement

Building on Patient Family Advisory Councils

- Surveys
- Focus Groups
- Improvement team
- Listening Session
- Chart Validation
- Interviews



Improvement Work



Quality

Patient Portals
Establishing Policies
Program Design



Safety

Reducing Falls
Medication Reconciliation
Reducing Readmissions



Experience

Reducing Wait Times
Way-Finding
Security Processes
Customer Service Efforts



Resources to Use Today

CLIC

- Winter is Coming
- Discovery Tools
- Improvement Worksheet
- Ready Set Go!
- Collecting REaL & SOGI Data
- Infrequent Event Calculator
- Improvement Calculator



Our Team

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Let us know on your evaluation if you'd like to join the [Cynosure QI-Connection ListServ](#)
