

Introduction to the MHA Quality Programs

Hospital Quality Improvement
Collaborative (HQIC)

HQIC Background and Goals

Background

- Four-year CMS Contract focused on Quality Improvement and Patient Safety. (2020-2024)
- Past iterations include:
 - HIIN: Hospital Improvement Innovation Network (2016-2019)
 - Hospital Engagement Network (2011-2015)

Current Project

- Montana is a member of the Cynosure HQIC; along with 10 other states.
- 45 Montana Hospitals (CAH & PPS) are members.
- The data collected in this project will be used to measure impact on three CMS goals:
 - Improve behavioral health outcomes, with a focus on decreased opioid misuse.
 - Increase patient safety, with a focus on reduction of harm
 - Increase the quality of care transitions, with a focus on high utilizers in an effort to improve overall utilization

Goals & Focus

Goals
Improve Behavioral Health Outcomes; Including a Focus on Decreased Opioid Misuse
Increase Patient Safety
Increase Quality of Care Transitions

Topics of Focus	
Patient Family Engagement (PFE)	Public Health Emergencies
Health Equity	Data Measurement
Opioid Safety	Quality Improvement
Infection Prevention	QI for New to Quality

Measurement

Administrative Claims

- Pressure Ulcer Rate, Stage 3+
- Hospital Wide All-Cause Readmission Rate
- Sepsis Mortality Rate

NHSN

- Hospital Onset C.diff
- CAUTI
- CLABSI

Adverse Drug Events

- Excessive Anticoagulation with Warfarin
- Hypoglycemia in Inpatients Receiving Insulin
- ADE due to Opioids
- Surgical Discharges with 12 or Fewer Opioid Pills

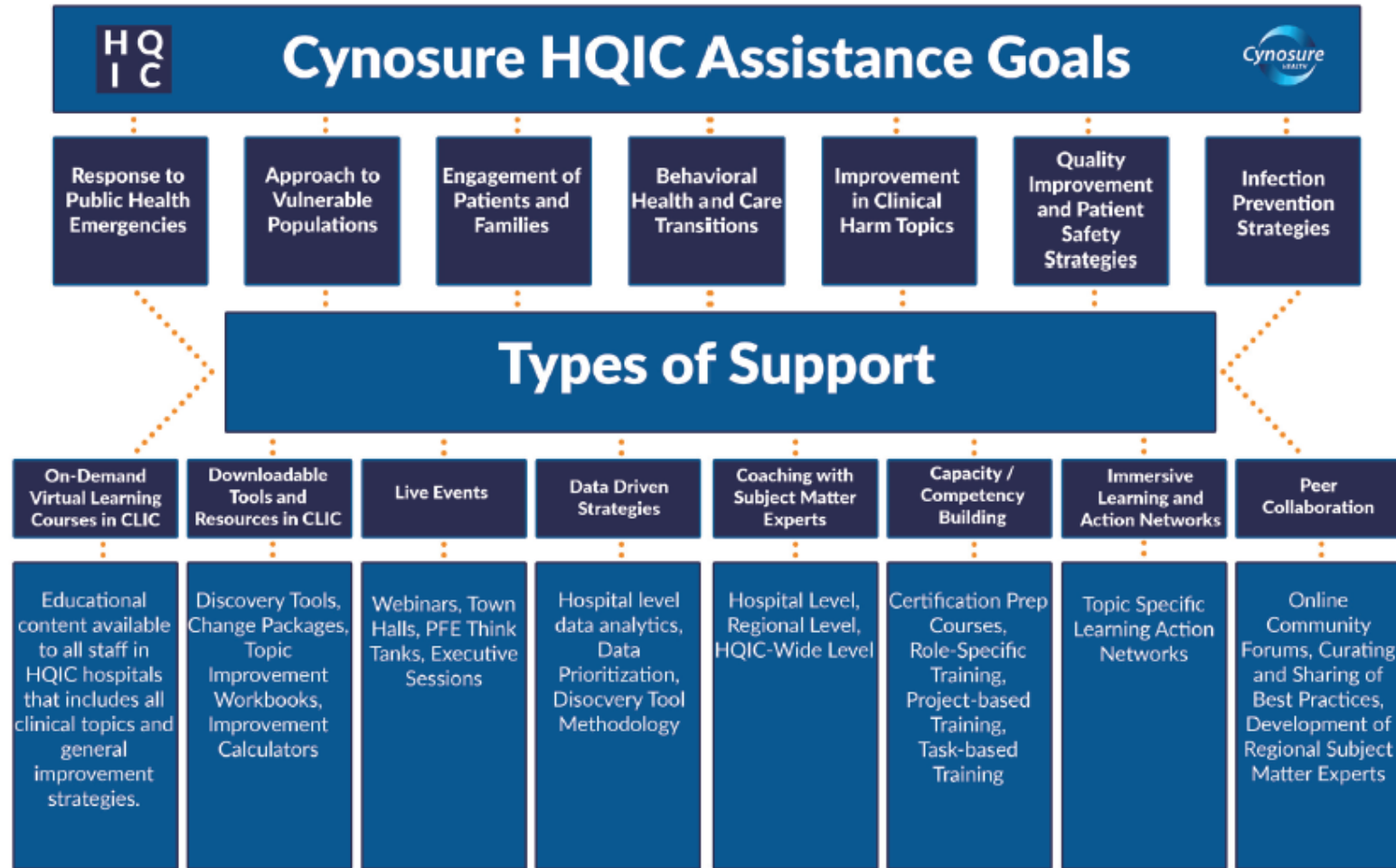
Measure Specifications: <https://mtpin.org/resource/hqic-encyclopedia-of-measures/>

Quality Improvement Support – Get Started!

1. **First**, start using CLIC. Explore and complete any CLIC courses that would benefit your team members, such as Quality Improvement, Infection Prevention, How to Use Data for Improvement, or Drivers for Improvement in the individual HQIC Patient Safety Topic Areas.
2. **Second**, join the conversation in our CLIC Communities to learn how your peers and others are addressing improvement.
3. **Third**, pick an improvement area to dive into based upon your data, bandwidth, and alignment with other projects. Download the associated Discovery Tool in the HQIC Patient Safety Focus Areas in CLIC, watch the short video describing the use of the Discovery Tool, and review 5–10 medical records using the tool.
4. **Fourth**, stand back and look at the results of your review. Which processes failed most often? Download the change package for that topic for change ideas to strengthen your processes. Identify an idea to test and try it the Plan-Do-Study-Act (PDSA) methodology. See CLIC modules in the Building Blocks of Quality Improvement and Patient Safety course for a description, tips, tools for testing, moving to implementation, and spread.
5. **Fifth**, reach out to your state partner or Cynosure Improvement Advisor if you need assistance, get stuck, or just want to talk about ideas to test and strategize your improvement roadmap.

Quality Improvement Support

New!
HQIC List
Serve





<https://clic.thinkific.com/>

The cornerstone of support is in CLIC, the Cynosure Learning & Improvement Connection. CLIC is our virtual learning platform with hundreds of hours of on-demand video and written educational modules. In CLIC, you will find a range of courses such as quality improvement, patient safety, infection prevention, opioid stewardship, patient family engagement, and much more.



COURSES

Virtual, on demand courses comprised of short (3-5 minutes) video and written learning modules for topics such as quality improvement and patient safety, infection prevention, opioid stewardship, and clinical performance feedback/data strategies.



TOOLS, RESOURCES, VIDEO INSTRUCTION

Tools, resources, and video instruction for use by health care improvement teams that connect to the drivers for improvement in the patient safety focus and clinical topic areas.



COMMUNITIES

Online collaborative forums, called "Communities," where health care team members and subject matter experts can share tools, best practices, and ask questions and advice from their peers. You are encouraged to log into the Communities and post resources or questions at any time.

REGISTER

EVERYONE in your organization is invited to join CLIC. Everyone? Yes, everyone! Clinical, non-clinical, patient care, non-patient care – everyone. CLIC is where you will find information and resources for HQIC quality improvement.

- ✓ Navigate to www.CLIC.Thinkific.com.
- ✓ On the home page, click “Sign In” in the top right of the page.
- ✓ On the Sign In page, click “Create New Account,” and then follow the instructions to complete registration on the next page.

STEP 2

Enroll in the course & communities available.

ENROLL IN A COURSE

REMINDER: you will need to do this for every course you would like to take

- ✓ To access each course, click “All Courses” on the top right of any page.
- ✓ Click the title for the course that you are interested in viewing.
- ✓ Click the “Enroll” button to start the course

Montana HQIC Program Staff



Do you have questions from this presentation?
We would love to hear from you!

Email our team or attend our monthly [Office Hours](#) call.

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