

# SWING BED QUALITY IMPROVEMENT PROJECT

Evaluate - Educate - Elevate

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## INTRODUCTION

MT Flex is excited to launch a yearlong swing bed quality improvement initiative and learning opportunity. This project will run from September 2021 - August 2022.

## WE WILL:

- Continuously evaluate the data to inform our work
- Provide education based on needs identified by data
- Elevate swing bed performance and skills in managing the improvement process
- Be pioneers in swing bed quality improvement measurement and implementations!
- Expand our horizons and connect with hospitals in KS, IN, and IL to share and support.



**Montana Flex**  
PERFORMANCE IMPROVEMENT NETWORK  
A PROGRAM OF MHA

## PROJECT ACTIVITIES

- Monthly SWB user group calls.
- One on one virtual review of swing bed admission notices, discharges notices, policies and procedures with recommendations for modifications
- Hospital specific education on priority areas.
- PDSA cycle education and support.
- Multistate Sharing Opportunities!

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## METRICS

- Reduce readmission from swing bed discharges.
- Increase patient return to previous residence.
- Increase compliance with CoPs and Best Practices.

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## SIMPLE

Data submission integrated in to QHi!

Abstraction tool provided!  
Metrics developed with other CAHs in the nation!

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## REGISTER HERE!

Keep reading for additional details!

## Evaluate – Educate – Elevate

The three pillars that will inform this quality improvement project. We will continuously evaluate the data to inform our work; provide education based on needs identified by data, and elevate swing bed performance and skills in managing the improvement process.

## Project Description

Swing beds are getting more and more attention as possible area of optimization for CAHs. Before the swing bed program can be optimized CAHs need a foundation that consists of high quality of care, excellent patient outcomes and compliance with regulatory requirements. The work done in this project will address metrics in relation to readmissions, patient return to previous residence, and compliance with conditions of participation. By accomplishing these improvement goals, CAHs will have data to communicate their benefit, value, and quality to patients, families, community, and referring hospitals.

Montana and Kansas CAHs are in the final stages of developing a core set of measures for CAH swing bed programs that will not only showcase the value of the swing bed program but provide education to patients, providers, and the community. Using this set of measures, the MT Flex Program will be able to identify over-arching areas of improvement and individual CAHs will identify specific areas of improvement.

Metrics to be measured include:

- 1) Increase in compliance with policies, procedures, and Swing Bed Regulatory Requirements.  
Measured by pre and post project gap analysis.
- 2) Reduction of readmissions of swing bed discharges.
- 3) Increase in return to previous residence (home, nursing home, etc).

MT Flex has contracted with Carolyn St. Charles, Chief Clinical Officer for HealthTechS3, as a subject matter expert who will provide the following to a recruited cohort of up to 15 CAHs:

- Monthly Swing Bed User Group calls that will provide education, support, and networking.
- One on one virtual review of swing bed admission notices, discharges notices, policies and procedures with recommendations for modifications.
- Individual hospital education sessions (60 minutes – Virtual)

MT Flex will provide support to facilities to develop improvement plans based on the Model for Improvement.

## Project Expectations: CAH

- Submit required data by stated deadlines.
- Build an engaged and committed team.
- Complete PDSA (Plan, Do, Study, Act) Tracker sections by stated deadlines.
- Attend Monthly User Group calls.
- Encourage teams and staff to attend 1:1 facility-level education.

- Work with consultant to complete and schedule virtual review of admission/discharge notices and policies and procedures for the facility.
- Have fun and grow your swing bed program!

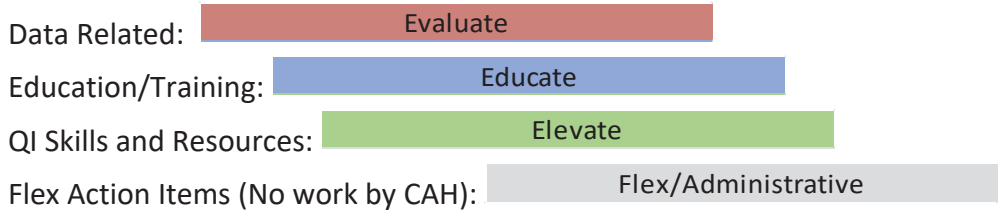
### Project Expectations: MT Flex

- Host and facilitate Monthly User Group calls.
- Communicate upcoming deadlines and events.
- Support completion of PDSA Tracker.
- Support completion of data abstraction tool.
- Provide quarterly data reports.
- Encourage and support CAH staff!

### Schedule:

Please see the next page for the schedule. Dates are subject to change and all calls/meetings will be recorded for on-demand viewing.

Schedule key:



### Sign Up:

Register here by August 20, 2021: <https://www.surveymonkey.com/r/26FDCZ5>

*Limit 15 CAHs*

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MT FLEX PROGRAM SWING BED QUALITY IMPROVEMENT PROJECT SCHEDULE

SEPTEMBER	
1	Team Members watch Model for Improvement & PDSA video (30 min)
5	Enter Baseline data into QHI. April 2021-July 2021 Swing Bed Discharges
17	User Group Call
FLEX	Send State Aggregate Baseline Data Start
	PDSA Section 1: Model for Improvement PDSA Section 2: Plan

DECEMBER	
5	Enter October 2021 Discharges to QHI
17	User Group Call
FLEX	Evaluate Monthly User Group Calls

MARCH	
5	Enter January 2022 Discharges to QHI
18	User Group Call
30	PDSA Section 3: Do - Implement Interventions!
FLEX	Evaluate Monthly User Group Calls
30	Records Review & Education must be done!

June	
5	Enter April 2022 Discharges to QHI
17	User Group Call
	Remeasurement Period
FLEX	Evaluate Monthly User Group Calls

OCTOBER	
5	Enter August 2021 Discharges to QHI
15	Build Team (prior to user group call)
15	User Group Call
15	PDSA Sections 1 & 2
31	Identify metric for improvement
FLEX	Review/Support/Coaching PDSA Start
	Schedule Remote Records Review (3/1) Schedule Hospital Education (3/1)

JANUARY	
5	Enter November 2021 Discharges to QHI
21	User Group Call
	If you haven't already...
	Schedule Remote Records Review (3/1) Schedule Hospital Education (3/1)

APRIL	
5	Enter February 2022 Discharges to QHI
15	User Group Call
	Remeasurement Period

JULY	
5	Enter May 2022 Discharges to QHI
15	User Group Call

NOVEMBER	
5	Enter September 2021 Discharges to QHI
19	User Group Call
	FLEX Send Multi-State Aggregate Reports

FEBRUARY	
5	Enter December 2021 Discharges to QHI
18	User Group Call
	FLEX Send Multi-State Aggregate Reports
	Start
	PDSA Section 3: Do

MAY	
5	Enter March 2022 Discharges to QHI
20	User Group Call
	Remeasurement Period
	FLEX Send Multi-State Aggregate Reports

AUGUST	
5	Enter June 2022 Discharges to QHI
19	User Group Call
30	PDSA Section 4: Study
30	PDSA Section 5: Act
30	PDSA Section 6: Poster (MHA Convention)
	FLEX Send Multi-State Aggregate Reports