



# Community Health Services Development (CHSD) a Community Health Needs Assessment Process

## COMMUNITY HEALTH NEEDS ASSESSMENT & IMPLEMENTATION PLANNING

Community Health Needs Assessments (CHNAs) help drive community benefit activities and health service planning. With the IRS reporting requirements, many CAH's (tax-exempt hospitals as a result of the Patient Protection and Affordable Care Act) are tasked with conducting CHNAs and creating implementation strategies every three years.

From 2007-2020, the Montana Office of Rural Health has worked with 45 hospitals throughout Montana (most having repeated the process two or more times). Various funding sources (primarily Flex and contracted services) have supported the continuation of this work.

### CHSD PROCESS INCLUDES

- Random Sample Electronic & Mailed Survey
- Facilitated Focus Groups & Key Informant Interviews
- IRS Compliant CHNA Report
- Facilitation & Development of an Implementation Plan
- Implementation Plan Tracking Tool

### VALUE/BENEFIT OF PARTICIPATION

- Fulfilling IRS Reporting Requirements & Maintaining Tax-exempt Status
- Determine Population Health Status
- Public Perception of Health Services & Priorities
- Marketing
- Service Development
- Resource Allocation
- Strategic Planning
- Community Engagement
- Community Health Planning
- Increased Community Awareness

“ The CHSD process provided us with valuable community feedback that will be instrumental in shaping our future services. The results have also helped us better understand how our facility is viewed by community members and what we need to do as an organization to more effectively meet community expectations.”

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Questions?  
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