



MNA Webinar Critical Access Hospital Series: Community Resources

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Cabinet Peaks Medical Center



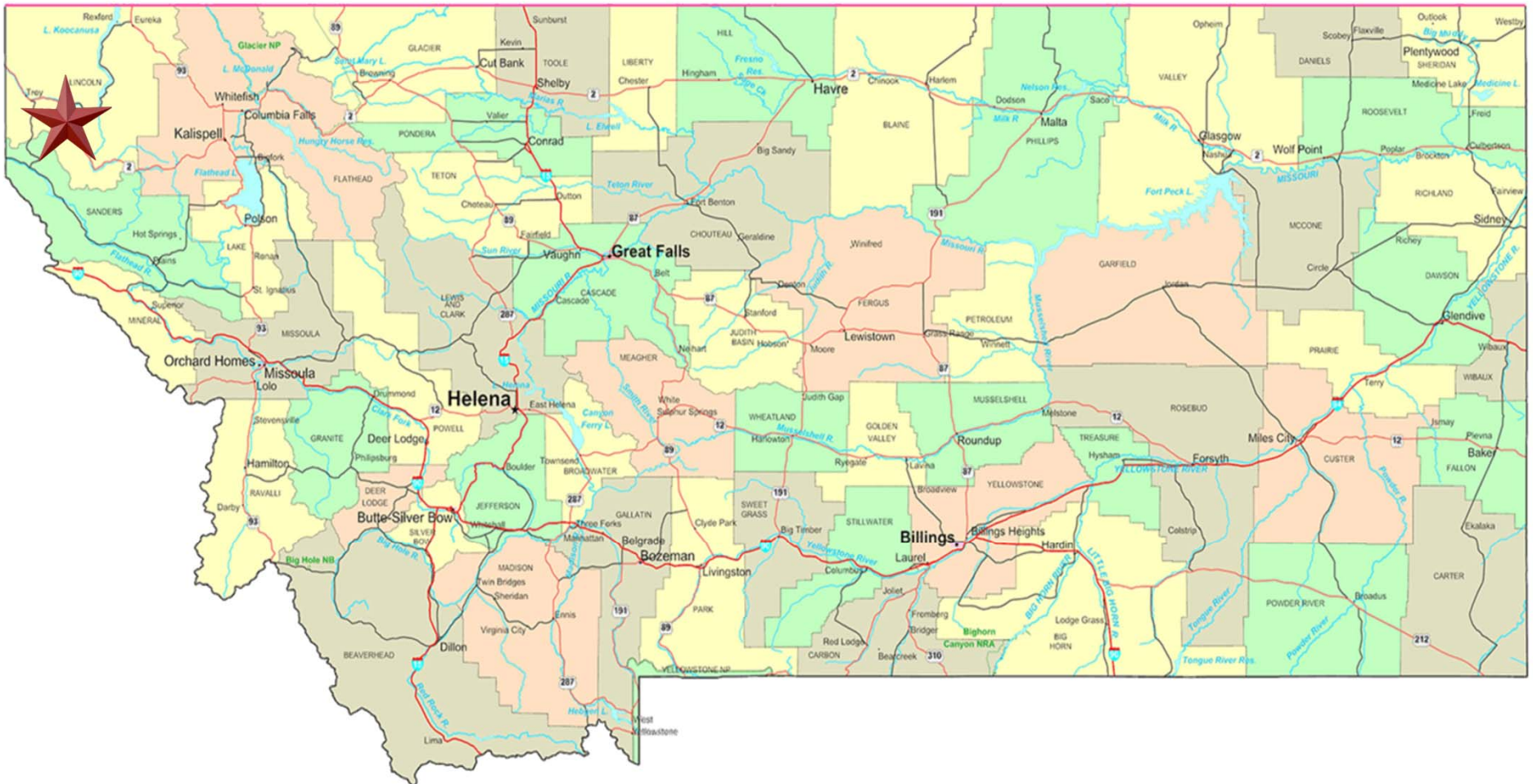


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Montana Health Care Foundation
Partnerships for Better Health





CPMC's Proposal

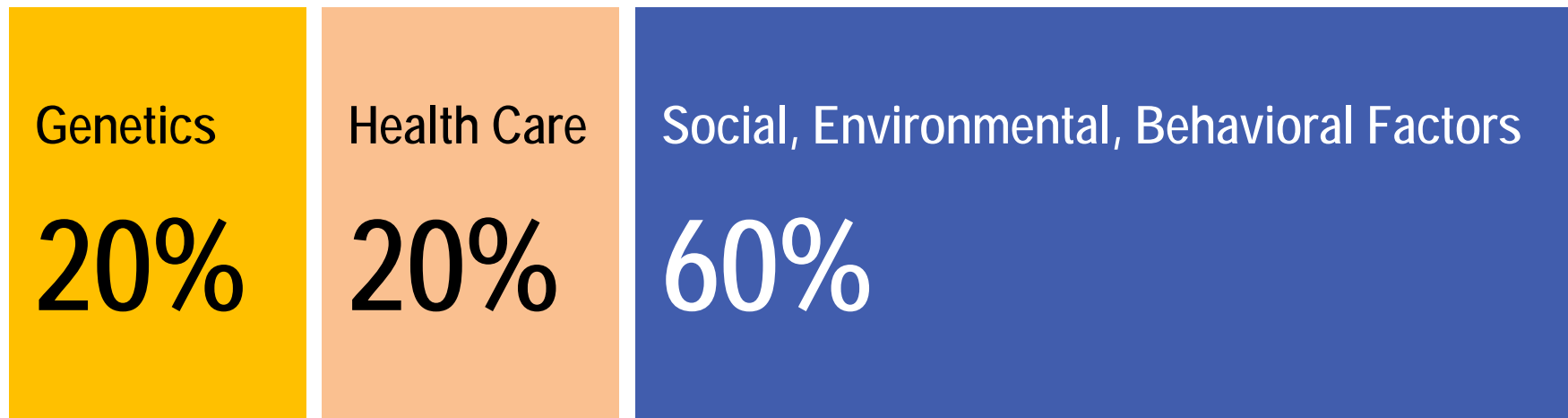
- Care coordination – comprehensive discharge plan
 - So how is that different from what we already do?





Why did we choose this project?

FIGURE 1: WHAT DETERMINES HEALTH?
(ADAPTED FROM MCGINNIS ET AL., 2002)





How are we going to accomplish this?

- Hire two staff to work 10-15 hours/week.
 - Care Coordinator
 - Care Coordinator Assistant
- Begin recruiting up to 20 resources/members for core team
- Tracking and trending to determine improvement needs
 - Are resources seeing increase in usage of services?
 - Do we have less readmissions?
 - Are we seeing more emergent patients in the ED?





Core Group

Core Group Participant

Adult Protective Services
 Area VI Agency on Aging
 Cabinet Peaks Discharge Planning
 Cabinet Peaks Family Med
 CARD
 Christiansen, Joan(Independent)
 Circle Therapeutics (Independent)
 D&D Family Care LLC
 Families in Partnership
 Flathead Valley Chemical
 Dependency Clinic
 Libby Care Center of Cascadia
 Libby Christian Church
 Libby Food Pantry
 Libby Job Service
 Libby Public School Superintendent

Contact person

Zach Sherbo
 Trina Kerzman
 Paul and Abbe
 Tiffany Bradeen
 Robyn Newton
 Joan Christiansen, MPC, LCPC
 Carol Kelley
 Dawnelle Kateley
 Hy Boltz
 Bill Foster
 Levi Neubauer
 Liz Erickson
 Kathy Lauer
 Johnette Watkins
 Craig Barringer

Core Group Participant

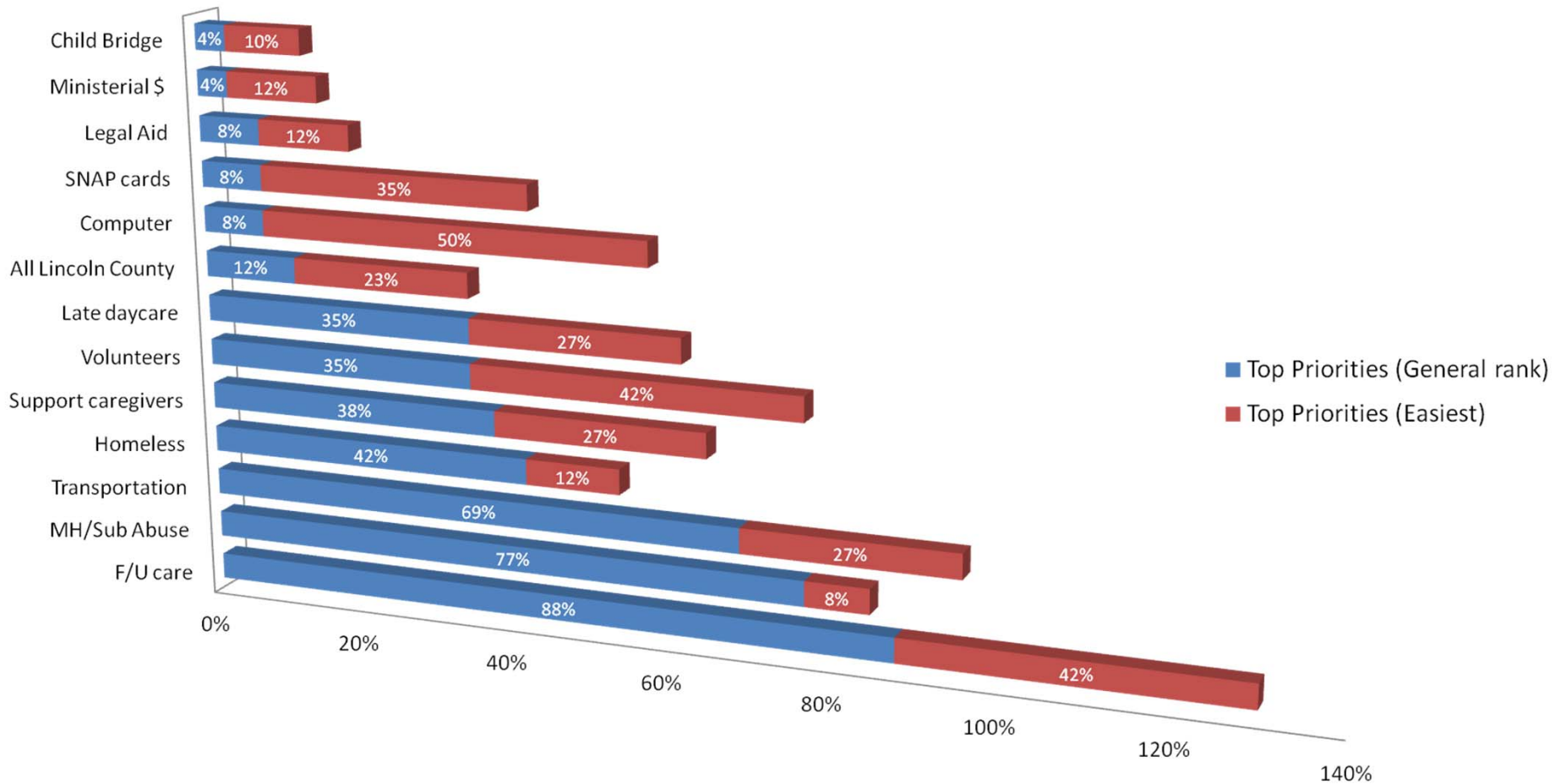
Lincoln County Health Dept
 Lincoln County Transport
 MSU Extension Office/SNAP:
 Nutrition program
 Ministerial Association
 Narcotics /Alcoholic Anonymous
 NWCHC/WIC
 OPA/Child &Family services
 Senior Citizen Center
 Senior Life Solution
 VFW
 Western MT Mental Health Center
 Youth Dynamics

Contact person

Amy Fantozzi /
 Jennifer McCully /
 Riley Black RN
 Owna Steward
 Annette Galiotto
 Pastor: Stump,Robert
 Scott Rouse, Lisa Garcia
 Maria Clemmons
 Kathleen Sheffield/
 Susan Auge /
 Alice Sowa
 Dedi Coy ("Deedi")
 Kim Bourg
 Julie Mason/ Rod Beall
 Larlie Rabe
 Wayne McLaughlin



Identified Issues





Action Plans - External

Follow Up Care

- Addictive/Detox follow up care
 - ✓ Paul, Liz, Scott, Bill, and Joan team
- Nutrition
 - ✓ Amy, Annette, and Michele team
- Home care/support for the caregiver
 - ✓ Dawnelle, Dorothy, Levi
- Primary care provider for those That do not have one
 - ✓ Maria, Tiffany, and Provider (?) team
- Limited computer access
 - ✓ Dede, Craig, Michele, and Bryce (CPMC IT Manager) team



Action Plans - Internal

Patient Tracking

- September 1
- Using Wellness Checklist to identify needs based on:



Social



Emotional



Physical



Intellectual



Spiritual



Environmental



Challenges

- Some people just don't want help
- Pulling it all together
- Gaps



Benefits and “Aha” Moments

- Meets MIPS Improvement Activities – Care Coordination
- HCAPHS – Increase satisfaction
- Networking creates mutual respect
 - Able to promote fundraisers



Next Steps

- Write for the implementation grant
 - Explore and include community resource communication and tracking tool
 - Sustainability
 - TCM & CCM
- Utilize Montana 211 website to record all resources <http://www.montana211.org/>
 - Educate community resources on this tool



Any Questions

A large, stylized graphic with the text 'Any Questions' inside a blue, cloud-like shape. The word 'Any' is in white and 'Questions' is in yellow-green. To the right of the text is a white speech bubble with a black question mark inside.



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