

SHERIDAN MEMORIAL HOSPITAL
EMERGENCY ROOM FOLLOW-Up PHONE CALL

PATIENT _____ DATE in ER _____

PRIMARY COMPLAINT _____

ER NURSE _____

ER PROVIDER _____

(Hello<Pt. Name>, this is <Nurse Name.>. I am a nurse at Sheridan Memorial Hospital. I just wanted to follow up on your ER visit <date> and see how you are doing today?)

Are you feeling better?

Is there anything you need? (i.e., supplies, medications, assistive devices, etc.)

Do you have any questions about <primary complaint> today?

Do you have any questions about your discharge instructions?

Have you scheduled a follow up appointment with your provider?

Is there anything else I can help you with?

" if you do have any questions or concerns later on, please feel free to call your Provider at the Clinic or the Hospital Nurses desk at 765-3741. You will be receiving a patient survey. If you have any suggestions about how we could have made your ER experience better, please make sure you include them in that survey."

Patient Navigator Signature: _____