



# Strategic Plan

## September 2012 - August 2015

### Strategy 1 - The PIN will lead Montana CAHs in promoting and supporting performance improvement.

		Year 1	Year 2	Year 3	Staff Responsible
Objective 1 - Addressing MBQIP & helping CAHs to meet standards.					
Action Items	Provide education and resources in what facilities need to do to meet specific MBQIP standards.	X	X	X	All
	Provide support and education to providers, CAH Administrators, Nursing Directors, Quality Coordinators, and Board members related to the importance of achieving improvement in MBQIP measures.	X	X	X	All
	Provide support and education for CAH staff submitting MBQIP data.	X	X	X	All
Objective 2 - The PIN will continue to support members in meeting and maintaining Medicare CAH Conditions of Participation.					
Action Items	Provide member networking opportunities.	X	X	X	CMB
	Provide relevant organization-wide PI education, resources, projects and tools as determined by member survey.	X	X	X	KLW
	Provide education about CAH Conditions of Participation.	X	X	X	KLW
	Support member efforts to collect, submit, assess and use data for improvement.	X	X	X	All
	Continue implementation of the PIN peer review model.	X	X	X	KLW
	Develop an annual CAH Program Periodic Evaluation review template and post on the PIN website.	X			KLW
Objective 3 - Provide PIN (Carol/Kathy) staff with new and/or enhanced skills to assist CAHs.					
Action Items	PIN staff will attend appropriate national meetings on an as needed basis to develop their professional skills.	X	X	X	All
Objective 4 - Continue Clinical Improvement Studies					
Action Items	Work with Advisory Board Data Task Force to review all PIN data projects, making recommendations to full Board	X	X	X	KLW
	Implement data project revisions approved by PIN Advisory Board.	X	X	X	All
	Develop and start clinical study of interest according to established clinical improvement study timeline.	X	X	X	KLW
	Develop and start study focused on MBQIP measure set improvement priority.	X	X	X	KLW
	Complete study of interest.	X	X	X	KLW
	Complete study focused on MBQIP measure set.	X	X	X	All
	Provide tools and resources to assist CAHs in implementing best practices.	X	X	X	All
Objective 5 - The PIN will support leadership-driven patient safety culture in CAHs.					

Action Items	Provide CAH executives, nurses and quality professionals with patient safety culture education and assessment tools.	X	X	X	All
	Support development of physician patient safety culture champions.	X	X	X	All
	Promote engagement by CAH boards in patient safety initiatives.	X			CMB
Objective 6 - Discern and communicate relevance of national quality initiatives to Montana CAHs.					
Action Items	Provide support for participation in relevant national quality initiatives such as Partnership for Patients.	X	X	X	All
	Support CAHs in reducing barriers to quality measure data submission and performance improvement.	X	X	X	All
	Develop strategy for PIN's role in conjunction with national quality initiatives.	X	X	X	All
	Develop the MT data story to present at national quality meetings.		X	X	All
Objective 7 - Provide education & training on performance improvement methodology.					
Action Items	Continue providing basic PI skills education for CAH quality and nursing staff.	X	X	X	KLW
	Identify resources and support provision of basic PI education for HIM and Finance Office staff.	X	X	X	CMB
	Assist CAH staff in developing a performance measurement system as needed.	X	X	X	KLW
	Promote implementing best practices for improvement based on data assessment.	X	X	X	All
<b>Strategy 2 - The PIN will support members in achieving and maintaining economic stability</b>					
Objective 1 - Support and coordinate financial education for CAH staff.					
Action Items	Identify what economic stability means to various CAH audiences.	X			CMB
	Support focused financial education for nurses and quality coordinators.		X		CMB
	Support focused financial education for department managers.		X		CMB
	Support focused financial education for board/administrators.		X	X	CMB
	Support focused financial education for providers.			X	CMB
	Support focused financial education for finance department.	X	X	X	CMB
Objective 2 - Identify and disseminate resources to support CAH's in utilization review process.					
Action Items	Develop utilization review network that offers the following services:	X	X	X	KLW
	UR specific list serve				
	UR Networking conference calls				
	UR educational programming				
	UR online resource library				
	Provide admit status and placement orders education and supporting documentation tools for providers.	X			CMB
	Provide admit status and placement orders education and supporting documentation tools for nursing.	X			CMB
Objective 3 - Disseminate grant writing educational programming information and new grant opportunities to CAHs.					
Action Items	Provide scholarships for CAH staff to attend grant writing workshops.		X		CMB
	Distribute grant opportunities and resources to membership.	X	X	X	CMB

Strategy 3 - Build and maintain relationships.					
Objective 1 - Encourage collaboration among PIN members.					
Action Items	Continue networking meetings already in place for administrators, nurses, quality professionals and medical staff.	X	X	X	All
	Maintain current list serves and website. Revitalize CFO list serve.	X	X	X	All
	Encourage development of PIN affinity groups for HIT through collaboration with HIMSS and HIM	X			CMB
	Develop super HIT user list and software user per facility (post on website).				
	Provide education to develop an understanding of HIMs role in EMR implementation.				
	Promote HIMSS and HIM association meetings.	X	X	X	CMB
Objective 2 - Enhance PIN collaboration with other Health Care Organizations					
Action Items	Continue quarterly meetings with key stakeholders to coordinate efforts and minimize duplication. (MHA, DPHHS, QIO, ORH)	X	X	X	All
	Establish and maintain relationship with other key stakeholders to coordinate efforts and minimize duplication. (NMHA, MHN, Monida, PPS hospitals)	X	X	X	CMB
	Work to build more effective relationships with MT PPS hospitals.	X	X	X	All
	Serve as a clearinghouse of other state resources available to CAHs.	X	X	X	All
Objective 3 - Encourage collaboration between PIN members and their communities					
Action Items	Continue the CHSD program.	X	X	X	CMB
	Renew relationship with HCTAM; assess effective support methods; provide assistance when appropriate.	X	X	X	CMB
	Encourage CAH boards to include patient stories at board meetings.	X	X	X	All
	Support CAHs in effectively communicating their performance to their community.	X	X	X	All